



05/09/24

Dear Parent/Carer,

Re: MyChildAtSchool MCAS App Information

What is My Child At School (MCAS)?:

It is an online portal for parents that enables them to view their child's information at school in real-time via the MCAS app or a web browser.

As advised in correspondence at the end of last term the ClassCharts App has been replaced by a new Management Information System - MyChildAtSchool (MCAS). This can be downloaded from Apple or Android App stores or by visiting www.mychildatschool.com

Yesterday we generated log in codes for the MCAS App which was sent out in an email. A number of parents have been able to activate their account but it seems some are unable to login or have not received a code. Some parents have reported that if they uninstalled/reinstalled the app and then used the forgotten password facility they have then been able to access their child's account.

We have enabled "Self Sign-Up for Parents" which allows parents to sign up with the email address that we hold on the system for them if they have parental responsibility. The guide for this can be found [here](#).

If you have a specific enquiries please email info@glossopdaleschool.org.uk

Kind regards

Glossopdale School and Sixth Form.